Message Text

UNCLASSIFIED

PAGE 01 BANJUL 00417 151517Z ACTION AF-10

INFO OCT-01 ISO-00 EB-08 /019 W

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R 151440Z MAR 78 FM AMEMBASSY BANJUL TO USDOC WASHDC INFO AMEMBASSY DAKAR SECSTATE WASHDC 5307

UNCLAS BANJUL 0417

SECSTATE FOR AF/W

E.O. 11652: N/A TAGS: BDIS GA

SUBJ: TRADE COMPLAINT AGAINST RPM INTERNATIONAL, MEDINA, OHIO

1. IN OCTOBER 1976, K.W. FOON COMMERCIAL, BUCKLE ST., BANJUL, PURCHASED PAINT WORTH DOLS 542 FROM RPM INTERNATIONAL, 2628 PEARL RD., MEDINA, OHIO 44256. RPM ACKNOWLEDGED ORDER AND PAYMENT BY INVOICE DATED OCTOBER 4, 1976, AND SHIPPED ORDER VIA NEW YORK. ORDER WAS SENT TO DAKAR RATHER THAN BANJUL, AND REMAINS THERE INCURRING STORAGE CHARGES. FOON CLAIMS SHIPMENT WAS INTENDED FOR CONSIGNMENT DIRECT TO BANJUL AND REFUSES TO PAY DAKAR STORAGE OR SHIPPING CHARGES DAKAR TO BANJUL. RMP POSITION LESS CLEAR, BUT EVIDENTLY COMPANY FEELS THAT IT SHIPPED PRODUCT TO CLOSEST PORT. FOON THREATENS LEGAL ACTION, AND LAST LETTER FROM RPM IS APPARENTLY ONE DATED OCT 14, 1977, SIGNED BY RALPH TONGUE, RPM EXPORT MANAGER. EMBASSY HAS FILE OF CORRESPONDENCE.

2. REQUEST USDOC ASK ITS APPROPRIATE FIELD OFFICE TO CONTACT RPM AND SEE IF AMICABLE SETTLEMENT MIGHT BE POSSIBLE. MONEY INVOLVED IS SMALL, BUT FOON IS INFLUENTIAL LOCAL BUSINESSMAN WHO FEELS HE HAS BEEN ILL-USED, AND WILL NOT HESITATE TO VOICE HIS DISENCHANTEMENT WITH AMERICAN BUSINESS ETHICS IF MATTER IS LEFT UNCLASSIFIED

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AS IS. WYGANT

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Message Attributes

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Subject: TRADE COMPLAINT AGAINST RPM INTERNATIONAL, MEDINA, OHIO

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